



For internal use only: RMA Number

AMADA WELD TECH

RMA Request Form

Please return to: AMADA WELD TECH
RMA@amadaweldtech.com

Please complete the following (all information required to avoid processing delays):

Contact Information	
Name:	
Title:	
Company name:	
Phone:	
Email:	

Billing Address		Your Shipping Address	
Company name		Company name	
Street:		Street	
City:		City	
State:		State	
Zip/Postal Code:		Zip/Postal Code	
Country:		Country:	

Return Detail	
Model Name (HF27, etc.):	
Catalog Number(s) (1-315-01, etc.):	
Serial Number(s):	
Reason for return (what happens? How often? What precedes or triggers the problem?):	

- Calibration only*
 Standard (\$595)
 Expedited (\$744)
 Return for repair*
 Standard
 Expedited (25% surcharge)
 Request return for refund (requires approval) - Sales Order#
 PO#

AMADA WELD TECH requires that the customer pay for inbound freight on all items. Amada Weld Tech will pay outbound freight, customs fees, taxes and duties on warranty items only. For non-warranty items, the customer must pay for outbound freight, customs fees, taxes and duties. For non-warranty items, please provide the following information:

Method of Shipment:	Shipping acct no:
Freight forwarder info:	Pease call us if you wish to pay with a credit card.

*Calibration and non-warranty work require a PO in advance of starting the work In the event that a unit that comes in for repair is found to be operating properly, or is considered unrepairable, the customer is to pay an evaluation fee of \$400 for resistance welding equipment, or \$2000 for laser welding/marking equipment, and agrees to pay all return shipping costs including any customs fees, duties and taxes.